

GUARANTEE AND WARRANTY

The **Shire Beds** GUARANTEE covers mattresses against faulty workmanship and materials, for a period of **ONE** year from the date of purchase. In the unlikely event of a defect in material or workmanship occurring within **ONE** year of purchase **Shire Beds** will arrange to repair or replace.

When repairing or replacing items under this warranty, **Shire Beds** reserve the right to substitute alternative materials, or models, should the original no longer be available.

Shire Beds reserve the right to refuse service when any defect is due to cause other than faulty materials or workmanship, or if the item is soiled and in an unsanitary condition.

Shire Beds mattresses are designed as complete sleep sets and the extended warranty will not apply, unless it is used with a suitable base for full support.

The warranty does not affect your statutory rights in the UK

CARE OF YOUR NEW PRODUCT

- Do not bend or fold the mattress as this can damage the spring unit.
- It is important to turn the mattress regularly for the first 3 months to ensure even settlement of fillings, then every 4 weeks thereafter. Use the handles if fitted to position the mattress on the base. Don't carry the mattress with the handles. When turning the mattress please don't let it fall against the surface of the divan, as this may damage the spring system. Assistance may be required with the heavier mattresses.
- If you have purchased a NO TURN product the sleeping surface is on one side. The mattress must be rotated at 180 degrees as above.
- The modern day fillings in your bed are designed to mould to the shape of your body over the first few weeks. Filling settlement should not be regarded as a manufacturing defect as this is quite normal. Regular turning of your mattress will help the fillings to settle down evenly and will prolong the life span of the mattress.
- Do not overload the drawer compartments in the storage models, as excessive weight can cause distortion and damage to the drawers. Over filling may cause the drawer to jam.
- We recommend that you use a mattress cover or under blanket, which will help prevent the dyes used in some mattress covers transferring onto bed linen as a reaction to body moisture. Regular airing of the mattress every 3 months will reduce this possibility.
- Clean the mattress with a light brush. In case of soiling, the mattress may be lightly sponged with a weak solution of soap and water. Excessive wetting can damage the fabric. Do not use chemical detergent cleaners or a vacuum cleaner as these may adversely affect the finished covering, the stitching and some of the filling materials used.
- If you have to store the mattress for any period of time please make sure it is stored flat and not on its side as this will distort the spring unit and cause the fillings to settle.

DO NOT JUMP OR STAND ON THE MATTRESS OR BED